

15th April 2008

News Release

Trust Installs Brand New Patient Administration System

A new Patient Administration System (PAS) went live on 1st April 2008 at the James Paget Hospitals NHS Foundation Trust, replacing the old system installed thirteen years ago. This is part of the NHS National Programme for IT being delivered by Computer Sciences Corporation Alliance (CSCA). The new electronic administration system is the first step towards an electronic patient record for every patient treated as part of our ongoing IT development programme.

Adrian Pennington, Chief Executive, said: 'The new PAS system is up and running now and for a project of this size, it all went relatively smoothly. We are very pleased with how the project has run and we can already see the many benefits it will offer our staff and our patients. The system is extremely secure; ensuring patient confidentiality is paramount. We are continuing to work with CSCA to install a new order communications system for radiology and pathology tests which we expect to go live later this year.'

Adrian Pennington continued: 'Inevitably with a project of this scale, there have been some challenges for us, and our staff have worked hard to minimise disruption to patients over the last few weeks. After the initial settling in phase, this system will save time for our staff because all patient details will be stored in one place and time won't be spent sourcing information from different IT systems.'

The new system has been delivered by the NHS' appointed local service provider, CSCA, working alongside a project team at the JPUH. The system, known as PAS, co-ordinates the administration of all non-clinical data for outpatient clinics, day cases and inpatient admissions across the Trust.

David Buckingham, Head of IT at the JPUH said: 'Over recent months, 280,000 patient records and 42,000 future outpatient appointments have been transferred onto the new system. 2,000 staff across the Trust have completed their training. This has been a huge

project and everyone has responded really well to the challenge of working with a new system. The 'can-do' attitude of all our staff has been absolutely fantastic.'

Nick Drake, Accounts Executive for CSCA said: 'This successful 'go-live' has been the result of a strong working partnership between the NHS project team at JPUH and the CSC Alliance team. The project was delivered in just under twelve months from initiation to completion with Trust staff able to benefit immediately from the new technology.'

Notes for Editors:

About CSCA and Connecting for Health

The CSCA brings together capability and expertise in the fields of IT services, infrastructure solutions and business and change management, complementing CSCA's large-scale resources in consulting, systems integrations and managed services. The CSC Alliance is the Local Service Provider for the NHS National Programme for IT in the North East, North West, East & West Midlands and East of England. Connecting for Health is the NHS agency charged with overseeing the National Programme for IT Programme. (NPfIT)

For more information about the CSC Alliance visit www.cscalliance.com or contact Jane Kerr, PR Manager, CSC UK Healthcare on mobile: 07970 510 828

For more information about the NHS National Programme for IT, visit www.connectingforhealth.nhs.uk

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