

## Governors Council

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<b>Report of:</b>	Head of Communications & Foundation Secretary
<b>Title:</b>	Trust Vision and Objectives 2008/09
<b>Date:</b>	16 <sup>th</sup> May 2008
<b>Action:</b>	For attention

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### Summary

Following the facilitated workshop held with some members of the Council on 7<sup>th</sup> March, the Trust's vision was revised.

Comments made on priorities fed into the discussion on the Trust's objectives for 2008/09. This was also informed by the Membership event on 18<sup>th</sup> March when members were asked what they felt the Trust should be focusing on.

The revised Vision and Trust objectives are attached, together with the comments made at the Membership event.

### Recommendation

The Governors Council is asked to note the final Trust Vision and objectives for 2008/09.

## Our Vision

The James Paget University Hospitals NHS Foundation Trust will provide:

- **24 hour excellent care and treatment for the population of Great Yarmouth and Waveney and visitors to the area and;**
- **high quality education, training and research in healthcare to benefit patients, staff and students,**
- **all within financial targets.**

### Key purposes

- To provide excellent healthcare services for the population of Great Yarmouth and Waveney and visitors to the area
- To provide choice in elective care for our patients
- To work in partnership to contribute to the overall health and wellbeing and economy of the local community
- To provide high quality education, training and research in healthcare to benefit staff, patients and students
- To strive to better national Government targets
- Be prudent in the spending of public money and use of resources
- To commit to sustainable development and the delivery of energy efficient schemes.

### Core values

- Deliver safe care which affords patients privacy and dignity
- Treat staff as our most valuable asset
- Create a workplace that encourages learning and personal development
- Engage and involve our service users, members and the local community to plan, develop and improve services
- Be open and transparent

### 2008/09 National Priorities

- Improving cleanliness and reducing healthcare acquired infections
- Improving access through achievement of the 18-week referral to treatment pledge, and improving access (including at evenings and weekends) to GP services
- Keeping adults and children well, improving their health and reducing health inequalities
- Improving patient experience, staff satisfaction, and engagement; and
- Preparing to respond in a state of emergency, such as an outbreak of pandemic flu.

**Membership Meeting****18<sup>th</sup> March 2008****Have your say about what we do as a Trust in the coming year: Members' issues**

Note:

Green - already included in Trust objectives for 2008/09; Yellow - for local Performance Management Framework; Red – not currently included

<b>Privacy and dignity: mixed sex bays</b>	<b>Proposed objective 5</b>
<b>Car parking – communications with patients/visitors; concessions</b>	
<b>Mental health/LD representation</b>	
<b>Infection control – public health responsibilities in the community (PCT); foot controlled hand wash facilities</b>	<b>Proposed objective 3</b>
<b>Discharge/aftercare facilities continuing improvement</b>	<b>Local performance management framework</b>
<b>Movement of patients throughout the hospital – adhere to standard; use of day case unit</b>	<b>Local performance management framework</b>
<b>Minor treatments/procedures in community (i.e. retinal screening) – PCT provision (GY&amp;W and Norfolk)</b>	<b>PCT strategic plan</b>
<b>Hospital services outside 'core' hours (pathology 6 week trial extended hours)</b>	<b>For Board discussion</b>

## Trust Objectives 2008/2009

1. Improve access for patients to our services by achieving referral to treatment times for admitted patients (inpatients and daycases) of 90% and non admitted patients (outpatients) of 95% by December 2008. This reflects the NHS 18 week targets.
2. Develop a training and development strategy by June 2008, with significant progress on implementation by March 2009.
3. Develop an operational plan that meets national requirements and delivers improvements in the rates of Healthcare Acquired Infections.
4. Meet all financial targets.
5. Continue to improve performance towards achieving an 'excellent' rating in both 'quality of services' and 'use of resources' as part of the Healthcare Commission Annual Health Check, improving services for our patients.
6. Gather information from patients, the public and GPs about our services to understand what influences healthcare choices and use this to determine our future strategic direction.
7. Develop a five year service plan for each specialty to inform the development of a financially viable solution for the Trust's estate with our local partners. Over this period we will maintain expected standards of privacy and dignity for our patients.
8. Reduce energy/carbon emissions by 15% by 2010 to meet NHS Estates New Energy Efficiency Targets.